

MARIA SMIRNOVA

Front of House Host | Guest Experience

+1 (747) 3670262

mariasmirnovawork@gmail.com

Hollywood, Los Angeles

ABOUT ME

Reliable hospitality worker with experience in fast-paced restaurant environments. Strong guest service and communication skills, able to stay organized under pressure and ensure a positive guest experience. Team player focused on efficiency and high-quality service.

WORK EXPERIENCE

DAVE & BUSTERS -HOLLYWOOD | 03/2025 - current

Host

- Greet and seat guests in a fast-paced environment
- Manage reservations and guest flow
- Provide customer service and ensure a positive guest experience

HARD ROCK CAFE - HOLLYWOOD | 05/2025-09/2025

Seasonal Host

- Managed guest seating and reservations
- Coordinated table flow during busy shifts
- Provided customer service in a high-volume restaurant

DAVE & BUSTERS HOLLYWOOD | 09/2024-03/2025

Photographer / Sales Associate

- Took and sold guest photos during events
- Provided customer service and processed sales
- Assisted with photo printing and package promotion

FLORAL N 5 - STUDIO CITY | 05/2024-09/2024

Florist Assistant

- Prepared bouquets and floral arrangements
- Assisted with shop organization and inventory
- Supported event floral setups

EDUCATION

KREMENCHUK LYCEUM-BOARDING SCHOOL No. 21 "START,"

High School Diploma

SKILLS AND CERTIFICATIONS

- Fluent in Russian, Ukrainian, English
- Food Handler Certificate
- Sales and upselling skills
- Time management
- Teamwork